

HIGHLIGHTS

2025 Trends in Access Control Report

Mercury surveyed over 450 physical security professionals across North America and Europe, including administrators, end users and system partners from a wide range of industries.

Priorities in choosing physical access controllers

Percentage of respondents ranking factor in the top three priorities



The Growing Importance of the Cloud



reported that cloud connectivity was one of the most important trends influencing controller purchases



already have cloud-enabled controllers

Cybersecurity Takes Center Stage



of respondents stay current with evolving cybersecurity and data protection standards



say advanced cybersecurity is one of the most important current trends influencing controller purchase

IoT and the Intelligent Edge



Edge computing

Localized decision-making improves speed and reliability

44% exploring or adopting



IoT integration

IoT connects controllers with HVAC, lighting and sensors to enhance efficiency

37% identify IoT as a top trend

The AI-Enabled Future

App-ready controllers may enable organizations to adopt future AI capabilities via software updates rather than hardware replacement.



Video surveillance integration

56%



Facial recognition and biometric authentication

54%



Predictive security and threat prevention

46%

Physical access control is evolving quickly. Choosing the right controllers supports scalability, security and the flexibility to adopt innovation cost-effectively.

Read the full report to learn more about the future of access control.



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